



ways to leverage

FOMO (fear of missing out)

STEP 6 Listen More to Personalize More Lack of personalization, consumer trust cost businesses \$756B during 2016. (Source: Newsroom.Accenture)

Place budget goodies, useful knickknacks around

Use bright lights, color and signages to draw attention of

impulse purchasers.

checkout lanes serving as a reminder.

Suggest useful items, via discount-

to accompany the actual purchase.

convenient to the buyer.

Carry out a demonstration of a product by exhibiting an impressive, relevant feature.

Make it look right, look nice, and look

ed 'package purchases'

right, what you're what you your customers doing wrong. thoughts need!

I know

exactly

It's not about selling.

It's about being of service.

CUSTOMER SERVICE

and deliver better.

There's no better way to listen directly

SOCIAL LISTENING

your customers frequent.

COMMUNITY

Get direct access to

BUILDING

Keep an eye on social platforms

FEEDBACK AT POINT

Build feedback gathering systems at POS.

OBSERVE

Notice their preferences to know

Identify what you're doing

what customers are thinking.

SURVEY

OF SALE (POS)

Personalization isn't about brands creating customer journeys, it's about enabling customers to create their own.

TRY A FREE DEMO NOW https://www.pimcore.com/en/try

Pimcore facilitates creation of flexible, high-performing and personalized eCommerce experiences needed

by growing enterprises.